



Greenwich University

Policy Title:	Graduate Education Policy		
Custodial Office:	Director Administration and Personnel	Policy Number:	GU/SKM-R/2024-68(b)
Policy Contact:	QEC Office	Date Approved:	August 09, 2024
Approved By:	Academic Council	Date of Issue:	August 16, 2024
Related Documents:	GU Policy Manual	Next Review:	
Revision:			

N.B: This policy may be amended at any time without prior notice. All revisions shall supersede any previous versions and shall take effect immediately upon approval.

QUALITY ENHANCEMENT CELL GREENWICH UNIVERSITY

Table of Contents

INTRODUCTION	v
PURPOSE	v
MANDATE	vi
APPLICABILITY	vi
GUIDING PRINCIPLES.....	vii
DEFINITIONS	vii
ACRONYMS	ix
PART-I: LAUNCHING A PROGRAM AND AWARDDING DEGREE.....	1
1. MINIMUM REQUIREMENTS TO LAUNCH GRADUATE PROGRAMS AT UNIVERSITIES	1
2. MINIMUM REQUIREMENTS TO AWARD MS/MPhil/EQUIVALENT DEGREES (LEVEL 7)	2
2.1 Admission to an MS/MPhil/Equivalent Degree Programs	2
2.2 Coursework Requirement for Award of MS/MPhil/Equivalent Degrees	3
2.3 Degree Completion Timeline	3
2.4 Credits Transfer, Evaluation and Grading	3
3. MINIMUM REQUIREMENTS FOR AWARD OF DOCTORAL DEGREE (LEVEL 8).....	3
3.1 Qualification	3
3.2 Intra-disciplinary Qualifications	4
3.3 CGPA.....	4
3.4 Admission Test	5
3.5 Statement of Purpose	5
3.6 Coursework and Residency Requirement.....	5
3.7 Comprehensive Examination.....	5
3.8 Doctoral Dissertation	6
3.8.1 Selection of Research Area.....	6
3.8.2 Quality in Reporting	6
3.8.3 Methodological Quality	6
3.8.4 Appropriateness of the Methods to the Aims of the Study.....	7
3.8.5 Relevance to the Policy and Practice.....	8
3.9 External Evaluation of PhD Dissertation.....	8

3.10 Plagiarism, Similarity Test and Open Defense.....	9
3.11 Research Publication	10
3.12 Degree Completion Timeline.....	10
3.13 Credits Transfer, Evaluation and Grading	11
3.14 Award of Post Graduate Diploma/Certificate.....	11
PART-II: GOVERERNING THE SYSTEMS OF DOCTORAL RESEARCH	11
4. GOVERNING THE RESEARCH SUPERVISION	11
4.1 Principles and Purposes	11
4.2 Supervision of Doctoral Dissertation.....	12
4.2.1. General Conditions to Supervise Doctoral Research.....	12
4.2.2. Criteria to Be a PhD Supervisor	12
4.2.3. Supervisory Process.....	14
4.3 University Directorate of Advance Studies and Research or Equivalent Department.....	14
4.4 Teaching Assistantships and Research Assistantships:	15
5. PRACTICING THE ACADEMIC RESEARCH ETHICS.....	15
5.1 Principles and Purposes	15
5.2 Guidelines to Ensure Academic Research Integrity:	15
5.3 Guidelines on Ethics of Using Similarity Detection Software (for Administrators)	16
5.4 Guidelines on Ethics of Using Similarity Detection Software (for Instructors).....	16
5.5 Guidelines on Interpreting Originality Report.....	17
6. MANAGING THE GRIEVANCES OF GRADUATE STUDENTS.....	17
6.1 Principles and Purposes	17
6.2 Guidelines to Establish a Grievance Management System	18
PART-III: QUALITY ASSURANCE	20
7. QUALITY ASSURANCE.....	20
7.1 Minimum Requirement for Academic HR	20
7.1.1 Faculty and supervisory requirement.....	20
7.1.2 Determining relevance of faculty with subject/degree program.....	20
7.2 NOC Requirements for Launching Graduate Programs	21
7.2.1 Classification-based application of NOC requirement	21
7.2.2 Process and timelines for obtaining an NOC to launch graduate programs	21
7.2.3 Continuing compliance with the HEC’s policies.....	22

7.2.4 Cancellation of NOC and/or demotion to the lower category	22
7.3 Retributive Actions for violation of rules	23
7.4 Requirements for Entering PhD Country Directory (PCD)	25

INTRODUCTION

Over a period of two decades, the Higher Education Commission (HEC) introduced various policies to enhance the quality of graduate programs in Pakistan. More or less, these policies were focused on program-level minimum criteria, such as qualification, entry test, CGPA, CH, coursework, publication, dissertation, supervisory load and criteria, and faculty requirements. Meanwhile, HEC also issued several supplementary notifications elaborating the given criteria in pieces. Despite this, the worth of graduate education has always been a matter of concern. Lastly, HEC issued its policy on PhD Program in 2021; however, it received little support from the academia across the country due to disagreement with several aspects of the policy. Many felt that the policy was too focused on coursework and not on research. Despite extensive discussions at the institutional level, various VC forums, and technical experts' committees, a consensus could not be developed. Learning through the experience, the Chairman HEC decided to review the policy afresh through feedback from the entire academia. As a result, the HEC introduced the revised Graduate Education Policy-2023 (GEP-2023).

2. In line with its name, GEP-2023 encompasses all the minimum standards and guidelines to impart Level 7 and 8 qualifications, with a special emphasis on governance of the doctoral research system in HEIs and quality assurance, while all the previous policies, including the PhD Policy 2021, focused merely on program-level requirements. Accordingly, the revised policy, while addressing the concerns of the stakeholders regarding admission and Credit Hours requirements, also embarks on various aspects of a quality dissertation along with research ethics, the roles and responsibilities of research supervisors and supervisees, and the conditions regulating their relationship and the handling of grievances.

3. Further, the new policy, while appreciating university autonomy within the ambit of their charters/acts, seeks to strike the right balance between autonomy and regulatory constraints. Hence, the requirement of obtaining NOC for the launch of a new graduate program has been relaxed for the top HEIs, ranked through a system as may be prescribed, while the lower-ranked HEIs must seek HEC's NOC. However, these HEIs can exercise their autonomy in determining faculty relevance at their end by adopting the mechanism prescribed in the policy. Lastly, this policy also suggests retributive actions for the HEIs violating the provisions that it prescribes.

4. Overall, the policy has three parts: (i) Minimum Standards and Guidelines for Launching a Program and Awarding Degrees, Part-I; (ii) Governance of Doctoral Research System, Part-II; and (iii) Quality Assurance, Part-III.

PURPOSE

Doctor of Philosophy (or PhD) is the highest university degree, awarded in most disciplines. Those who qualify at this level, are expected to serve highly consequential functions in the society, including in the fields of teaching and research. With in-depth training and immersion in a particular field of study, which includes making an original contribution to the area of study through the PhD dissertation, those holding PhD degrees are expected to have expertise in their area of study that they can utilize in teaching and further research, as well as

in problem-solving and innovation to address important societal challenges. While other degree programs aim to teach students the things that we (the academic community) know, the purpose of a PhD program is to enable students to investigate what we do not know.

2. In view of the highly consequential functions served by PhD degree holders, one of the most important guiding principles of the HEC's Graduate Education Policy is quality. Hence, the policy is intended to ensure that PhD programs are open only to individuals, who carry a passion for, and deep interest in, academics and research, and who have demonstrated that they can handle the academic rigor required to complete a PhD degree. The overall goal of this policy is that PhD graduates from Pakistani universities should possess expertise in their field of study, be able to conduct high-quality research, and have strong scholarly writing skills relevant to their field of study. Therefore, it may be preferable to not confer a PhD degree than to confer a PhD degree based on substandard academic and research work.

3. Since the PhD is a highly specialized degree, it is intended that only higher education institutions (HEIs) that possess resources to offer quality education at the highest level should offer PhD degree programs. The HEC has prescribed standards for launching PhD programs, and universities must obtain HEC approval by submitting evidence of compliance with these standards before launching a PhD program. However, it is critical to note that the prescribed standards are the minimum that every PhD candidate must satisfy before being awarded a degree. Universities are encouraged to formulate their own admission and completion requirements that would further enhance the quality of their PhD programs, provided that such internal policies are consistent with the minimum requirements set forth by the HEC.

MANDATE

This policy has been made pursuant to the powers granted to the HEC under the Higher Education Commission Ordinance, 2002, and is binding on all HEIs in the country, whether operating in the public or private sector. Violations or failure to comply with HEC policies may lead to regulatory action being taken against non-compliant HEIs including, but not limited to, issuance of warnings, direction to stop further admissions, suspension or cancellation of NOCs, issuance of public alerts, and non-recognition of deficient degrees.

APPLICABILITY

- i. This policy shall be effective from Fall 2023 (the "Effective Date"). Any additional requirements in this policy in comparison with the HEC's previously applicable policies on MS/MPhil/Equivalent & PhD Programs (2016 and 2021) shall apply from the Effective Date and shall not be retroactively applicable.
- ii. To assess whether a graduating student is compliant with the HEC's policies, the HEC shall generally consider this policy applicable to the date of student enrollment in the graduate program.
- iii. Notwithstanding the foregoing, the university and currently enrolled students may take advantage of the revisions in the policy, even if the student has enrolled before the Effective Date, provided that the university/HEI/DAI has adopted or adapted the policy

through its statutory bodies. It is, however, to be noted that the Graduate Education Policy prescribes broader outlines/guidelines and minimum standards that cannot be lowered. Only the enhancement of standards is admissible.

GUIDING PRINCIPLES

i. **University Autonomy:** Within the ambit of their Charter/Act and HEC's policies

ii. **Access:** All qualified individuals with equal opportunity. iii.

Relevance: Local needs and national policies.

iv. **Alignment:** The outcomes defined in National Qualification Framework and Graduate Education Policy.

v. **Contextualizing:** Without compromising over the global standards.

vi. **Academic Freedom:** Thoughts and conceiving ideas. vii. **Originality:** Thoughts leading to innovation by adhering to academic ethics.

viii. **Academic Flexibility:** Conducting research activities without violating disciplinary guidelines.

ix. **Collaboration, networking, and partnerships:** At the local, national, and international levels for the development and execution of graduate programs.

x. **Quality:** Promoting high standards of academic and research excellence and student success

DEFINITIONS

Academic Calendar: A schedule of the whole academic year (including fall, spring and summer semesters, semester starting date, holidays during the semester, semester termination date, Mid-Term exam week, Final exam week, Result notification date etc.)

Accreditation Councils: A council established either by the Act of Parliament or under clause 10(e) of the HEC ordinance 2002 to carry out accreditation of institutions including their departments, faculties, and disciplines by giving them appropriate ratings.

Adjunct Faculty: A contractual faculty member, temporary or part-time, hired outside their fulltime profession such as researchers and scientists at any R&D or public/private sector organization, by educational institutions, typically colleges or universities, to teach specific courses or provide instructional support.

Credits Hours: A uniformly recognized measure of time and effort expended to acquire knowledge, skills, competencies, and recognition that a learner has successfully completed the

prior course of learning, corresponding to the qualification at a given level. One credit hour is equal to one hour of student – teacher contact per week for the aforementioned purpose.

Graduate level: As defined in the National Qualifications Framework, this is equivalent to level-7 and level-8 qualifications.

Guidelines for the Implementation of Uniform Semester System: Policy guidelines issued by the Academic Division of HEC providing a uniform system to make Academic Year of Pakistani universities compatible with international standards.

H Index: Measured by Web of Science.

Intra-disciplinary Qualifications: Refers to sub-disciplines occurring within one of the ten broad disciplines defined by UNESCO's International Standard Classification of Education (ISCED-F-2013).

Level 5 Degree Programs: Defined and mentioned in the National Qualifications Framework, including Ordinary Bachelor which includes associate degrees.

Level 6 Degree Programs: As defined and mentioned in the National Qualifications Framework including Bachelor (Hons): BS, B.E., B Arch., BSc (Eng), BSc (Agri), B.Tech (Hons), LLB, B.Com, MBBS, DVM, BDS, Pharm D etc.

Level 7 Degree Programs: As defined and mentioned in the National Qualifications Framework including MS, MPhil, MBA, MSc (Eng.), ME, M. Tech., LLM etc.

Level 8 Degree Programs: As defined and mentioned in the National Qualifications Framework, this includes PhD.

National Qualification Framework: An approved framework of Pakistan's national qualifications classifying them into eight hierarchical levels that is from level-1 to level-8, based on learning outcomes i.e., skill, competence and knowledge specified against each.

Sustainable Development Goals (SDGs): A framework of seventeen goals established by United Nations in 2015 addressing various social, economic, and environmental challenges to be met by 2030.

ACRONYMS

APA: American Psychological Association

CGPA: Cumulative Grade Point Average

CH: Credit Hour

COPE: Committee on Publication Ethics

DAI: Degree Awarding Institute

DASR: Directorate of Advance Studies and Research

F.A: Faculty of Arts

F.Sc: Faculty of Science

GEP: Graduate Education Policy

GRE: Graduate Record Examination

HAT: Higher Education Aptitude test

HEC: Higher Education Commission

HEIs: Higher education institutions

HJRS: HEC Journal Recognition System

HSSC: Higher Secondary School Certificate

IEEE: Institute for Electrical and Electronics Engineers

ISCED: International Standard Classification of Education

MLA: Modern Language Association

MOOCS: Massive Open Online Courses

MPhil: Master of Philosophy

MS: Master of Science

NAHE: National Academy of Higher Education

NOCs: No Objection Certificates

NQF: National Qualification Framework

PhD: Doctor of Philosophy

RAC: Relevance Assessment Committee

SDGs: Sustainable development goals

UNESCO: United Nations Educational, Scientific and Cultural Organization

WOS: Web of Science

PART-I: LAUNCHING A PROGRAM AND AWARDING DEGREE

1. MINIMUM REQUIREMENTS TO LAUNCH GRADUATE PROGRAMS AT UNIVERSITIES

Organizational autonomy is crucial for developing self-reliance and resilience within an organization. In an academic context, it creates an environment conducive to research. The HEC recognizes the importance of universities' autonomy in accordance with their Charter/Act. However, regulatory constraints are also necessary to ensure that the objectives of the sector align with the national goals. This policy seeks to strike a balance between academic autonomy and regulatory requirements. The Graduate Education Policy provides a broad framework for achieving national goals through academic and research excellence, and universities are expected to program graduate degree awards within the guidelines set forth in this policy.

1.1 To launch a new graduate program, universities are required to ensure the following:

- a. The Act/Charter of the university allows the program to be offered.
- b. The rationale for launching the program is established. It delineates that the need, scope, and objectives of launching the degree program in terms of market demand and supply (both students and resources) have been assessed; societal problems expected to be resolved have been identified, and employability of graduates that the prospective program is expected to enhance has been determined, satisfactorily through all the statutory bodies keeping in view the national research agenda and sustainable development goals.
- c. The title of the program is defined in light of the “Criteria for Use of Titles/Nomenclature for the Degree” as listed in the National Qualification Framework (2015).
- d. The curriculum of the program is consistent with the guidelines issued by the HEC and international best practices.
- e. Admission policy with the following information:
 - i. An Academic Calendar as per HEC and University policy
 - ii. Procedures and processes to submit application for admission explaining the manual and electronic ways.
 - iii. Processes ensuring the dissemination of admission information to prospective students.
 - iv. The documentary requirements for admission
 - v. Merit determination criteria defined and explained.
 - vi. Minimum eligibility criteria for granting admission.
- f. The program completion requirements satisfy the HEC’s minimum criteria for awarding graduate degrees.

- g. The other requirements of HEC regarding the arrangement of relevant faculty (in terms of numbers, level, student-to-teacher ratio, student-to-supervisor ratio etc.), establishment of a library and laboratory have been met.
- h. The degree program has been approved for launch by all relevant statutory bodies of the university/HEI/DAI.
- i. If applicable, any necessary approvals are obtained by accreditation councils to launch the program.
- j. Policies to inculcate a research culture by incorporating a system of research supervision that has been approved by relevant statutory bodies and governed following the guidelines delineated in this policy.
- k. Policies to ensure academic research ethics have been developed, approved by the relevant statutory bodies and implemented as prescribed in this policy.
- l. Policies to address academic grievances of graduate students have been outlined, approved by the relevant statutory bodies and implemented through a grievance management system, as advised in this policy.
- m. If applicable, HEC's permission has been sought to launch a new graduate program.

2. MINIMUM REQUIREMENTS TO AWARD MS/MPHIL/EQUIVALENT DEGREES (LEVEL 7)

2.1 Admission to an MS/MPhil/Equivalent Degree Programs

- i. **Basic Academic Qualification:** Sixteen years of schooling or 4 year education (minimum 120 credit hours) after HSSC/F.A./F.Sc/Grade 12 or Equivalent shall be required for admission in the MPhil/MS/Equivalent program.
- ii. **Admission Test:** University is required to:
 - a) Conduct a rigorous admission test as an eligibility condition for admission to MS/MPhil/Equivalent programs, with a passing score of 50%.
 - OR
 - b) Accept the GRE/HAT General/Equivalent tests, with a passing score of 50%.
- iii. **Intradisciplinary¹ Qualifications**
 The intradisciplinary admission may only be allowed, if:
 - a) The university/HEI policy allows, and
 - b) The applicant has a strong interest in pursuing an MS/MPhil/equivalent degree in a different discipline.
 - c) The applicant has passed GRE-Subject/equivalent test² with minimum 50% marks in the discipline of admission and has taken 6-9 CH of deficiency courses of level 6.
 - d) The admission committee is satisfied that the applicant's knowledge of primary area (level 6) has sufficiently prepared him or her to undertake the course of studies of the MS/MPhil/equivalent program (or, in the opinion of the admission

¹ Intradisciplinary refers to sub-disciplines occurring within one of the ten broad disciplines defined by UNESCO's International Standard Classification of Education (ISCED-F-2013).

² In case the GRE-Subject test for a specific field/discipline is not available/conducted in Pakistan

committee, the preparation can be deemed satisfactory by taking a few additional courses after starting the program).

2.2 Coursework Requirement for Award of MS/MPhil/Equivalent Degrees

For award of MPhil/MS/equivalent degree, candidates shall:

-
- a. Either need to complete 30 credit hours of course work or
 - b. Complete **24** credit hours of coursework along with a minimum of six (6) credit hours for research work/thesis.
 - c. In case a degree is offered with research work, the university shall develop a policy regarding thesis defense and evaluation through its statutory bodies.

2.3 Degree Completion Timeline³

- i. The MS/MPhil degree shall be awarded by the universities not before the completion of 1.5 years or three (03) regular semesters and not after completion of four (04) years or eight (08) regular semesters, save exceptions mentioned at clause 2.3(ii).
- ii. In case a student is unable to secure an MS/MPhil within the prescribed timeframe and claims for extension in duration, the university may constitute appropriate authority and determine the causes of delay. In the event of force majeure (i.e., delay on account of circumstance beyond the control of student), the university may grant an extension in the period of award of MS/MPhil degree in accordance with the duration limiting factor(s) and shall also take corrective measures in case the delay is caused by process or administrative reasons.

2.4 Credits Transfer, Evaluation and Grading

- i. The credit transfer of coursework from one university/DAI/HEI to another as well as to evaluate students' academic performance (both formative and summative) and award of grades, HEC's Policy Guidelines, issued from time to time, for implementation of the Uniform Semester Examination System in Higher Education Institutes of Pakistan shall be referred.
- ii. The transfer of research work is permissible, provided that the host university accepts the research conducted at the parent university prior to the credit transfer.

3. MINIMUM REQUIREMENTS FOR AWARD OF DOCTORAL DEGREE (LEVEL 8)

3.1 Qualification⁴

- i. Prior to admission into a PhD program, the student shall have been awarded MS/MPhil or equivalent degree as described in this policy OR

³ The students enrolled before the enactment of this policy shall also be dealt following the procedure outlined in this document.

⁴ The admitting university has the right to accept or reject a candidate based on an MS degree without research.

- ii. Students pursuing MS/MPhil studies and interested in continuing to PhD may be granted provisional admission upon satisfaction with the Admission Committee regarding Statement of Purpose and students' commitment to the PhD program, provided that confirmation of the admission shall be subject to the fulfilment of the following conditions within a period of one year from the date of provisional admission:
 - a. Award of MS/MPhil degree, as prescribed in this policy.
 - b. Clearance of the admission test, as prescribed in this policy.

3.2 Intra-disciplinary⁵ Qualifications

Consistent with best practices internationally (including leading global universities), intradisciplinary admissions may only be allowed, if:

- i. The university/HEI policy allows, and
- ii. The applicant has a strong interest in pursuing a PhD in a different discipline.
- iii. The applicant has passed GRE-Subject/Equivalent Test⁶ with minimum 50% marks in the discipline of admission and has taken 6-9 CH of deficiency courses of level 7.
- iv. The admission committee is satisfied that the applicant's knowledge of the primary area (level 7) has sufficiently prepared him or her to undertake the course of study of the doctoral program (or, in the opinion of the admissions committee, the preparation can be deemed satisfactory by taking a few additional courses after starting the program).

3.3 CGPA

- a) For admission in PhD programs, a minimum CGPA of 3.0 (out of 4.0 in the semester system⁷) or 60% (in the annual system) in the MS/MPhil/equivalent degree being considered for admission, is required, whether such degree was obtained from Pakistani or foreign universities.
- b) If the CGPA/Percentage is not mentioned on the transcript, the candidate must produce equivalent weightage from the parent university.
- c) The students having strong demonstrated interest in obtaining PhD degree, but their CGPA is below 3.00 (out of 4.0 in the semester system) or 60% marks (in the annual system) in the most recent degree obtained, may be admitted to a PhD program after fulfilling the following requirements:
 - i. Shall study additional courses of 9-12 CH of level 7 taking a zero semester at admission awarding university/HEI/DAI and score minimum 3.00 out of 4.00

⁵ Intra-disciplinary refers to sub-disciplines that occur within one of the ten broad disciplines defined by UNESCO's International Standard Classification of Education (ISCED-F-2013).

⁶ In case the GRE-Subject test for a specific field/discipline is not available/conducted in Pakistan

⁷ As decided by the NQAD, in its 22nd meeting held on January 09, 2017, the HEIs should preferably use four (04) grade point system (Ref. 1-22/NQAC/QAD/2017/HEC/03-360, dated March 24, 2017). However, the HEIs using other grade point scales shall refer to HEC's Policy Guidelines, issued from time to time, for Implementation of Uniform Semester Examination System in Higher Education Institutes of Pakistan.

GPA, and **ii.** The admission committee is satisfied that the applicant's knowledge of primary area (level 7) has sufficiently prepared him or her to undertake the course of studies of the doctoral program.

iii. These requirements shall be in addition to any other requirements set in this policy for admission to a PhD program.

3.4 Admission Test

a) University is required to:

- i. Conduct the test equivalent to GRE/HAT General developed at the University, with the passing score of 60%. OR
- ii. Accept a test equivalent to GRE/HAT General, conducted by testing bodies accredited by HEC, with a passing score of 60%.

b) In addition to clause 3.4(a), the university may conduct subject test for admission in PhD programs, if required.

3.5 Statement of Purpose

As part of the application for admission to PhD programs, applicants shall be required to submit a statement of purpose, which shall form an integral part of the application. The admissions committee shall use the information provided to ascertain the preparedness and interest of the candidate in pursuing doctoral studies, and whether the department has the requisite resources to train and supervise the doctoral candidate in the subspeciality in which the applicant is interested. A statement of purpose shall, at least, include the following:

- i. Title of the potential research proposal
- ii. Clear articulation of the current understanding of the intended field and ideas for potential research
- iii. Explanation of the intended impact of the proposed research
- iv. The prospective candidates shall demonstrate passion and enthusiasm for the area of research.

3.6 Coursework and Residency Requirement

The following requirements shall be fulfilled before the award of a PhD Degree: a.

The students shall complete the coursework of at least:

- i. 18 credit hours if they are from the same discipline.
- ii. The courses shall be offered through regular classes (i.e., classes taught on campus by full-time faculty members of the university)
- iii. The courses shall preferably be of 800 level.
- iv. PhD degree should be based on research, not only on credit hours.

3.7 Comprehensive Examination

- i. Following the completion of coursework, every PhD student shall be required to pass the comprehensive examination to be granted candidacy as a PhD researcher, with the provision that the student failing to pass the comprehensive exam, shall be allowed to retake the exam once.
- ii. The required coursework, comprehensive exam, and defense of synopsis/research

proposals should be completed within the 1st six semesters of the registration into a PhD program. The responsibility in this regard rests collectively with the PhD student and the university. In case of noncompliance, the registration shall be cancelled and transcripts for completion of coursework may be issued to the student.

- iii. In an event of force majeure i.e., noncompliance on account of circumstances beyond the control of student, the university may consider the matter in accordance with the procedure prescribed at 3.12(iv).
- iv. The following are the guidelines for a conducting Comprehensive Examination:
 - a. The exam should be based on recapitulation of the conceptual knowledge of the discipline to which the student is admitted.
 - b. The exam shall cover the courses studied, preferably at the graduate level, conducted on one composite question paper.
 - c. The evaluation shall be on an aggregate basis, expressed in terms of pass/fail and shall not be graded.

3.8 Doctoral Dissertation

Each PhD researcher shall write a doctoral dissertation reflecting relevance, credibility, effectiveness, and legitimacy of the research. The dissertation must be an original and innovative contribution to knowledge that contributes to solving socioeconomic problems. To improve the quality of a doctoral dissertation, some regulations have been suggested in the following areas:

3.8.1 Selection of Research Area

The research area of the PhD researcher shall:

- i. Correspond to the community needs at regional and local levels and comply with the priority national research agenda.
- ii. Reflect the basic and pure research.
- iii. Signify emerging areas of research that coincide preferably with sustainable development goals (SDGs)

3.8.2 Quality in Reporting

The quality of presentation and reporting in dissertation shall reflect the following characteristics:

- i. The document is well written.
- ii. The contents are balanced, well organized, appropriately styled; clearly structured, and well cohered; and
- iii. The document is free from grammatical and spelling errors and flawed terminology.
- iv. Minor shortcomings such as inaccurate use of acronyms and clumsy looking sentence structure have been addressed.
- v. Quantitative research proposals must include a valid statistical design for data analysis.
- vi. Formatting shall be compatible with international standards.

3.8.3 Methodological Quality

To produce PhD researchers capable of conducting research independently, ensuring the technical soundness of their PhD dissertations is integral. The following guidelines shall be useful in making the PhD research methodologically sound:

A. **Guidelines ensuring the quality of Qualitative Research:** A PhD research dissertation, based on the Qualitative Research methods should satisfy, at least, the following questions ⁸:

- a. “Does the research, as reported, illuminate the subjective meaning, actions and contexts of those being researched?”
- b. “Is there evidence of the adaption and responsiveness of the research design to the circumstances and issues of real-life social settings met during the course of the study?”
- c. “Does the sample produce the type of knowledge necessary to understand the structures and processes within which the individuals or situations are located?”
- d. “Is the description provided detailed enough to allow the researcher or reader to interpret the meaning and context of what is being researched?”
- e. “How are the different sources of knowledge about the same issue compared and contrasted?”
- f. “Are subjective perceptions and experiences treated as knowledge in their own right?”

-
- g. “How does the research move from a description of the data through quotation or examples to an analysis and interpretation of the meaning and significance of it?”

B. **Guidelines ensuring the quality of Quantitative Research:** A PhD dissertation with Quantitative Research methods should satisfy, at least, the following questions⁹

- a. Reliability – are the results repeatable?
- b. Validity – does it measure what it says?
- c. Internal validity – do the research results indicate what they appear to be?
- d. External validity – can the results be generalized to other settings (ecological validity) and to other populations (population validity)?
- e. Replicability – are the results of the study reproducible?

3.8.4 Appropriateness of the Methods to the Aims of the Study

To achieve the research objectives, the alignment of the research approach and methods is necessary. Therefore, a PhD dissertation, at least, shall:

- a. Reflect a fair proportion of latest knowledge of contemporary techniques and methods in relation to study objectives.
- b. Contain detailed and easily comprehensible discussions regarding the applied methods and techniques.
- c. Justify the use of methods and techniques to achieve study objectives.

⁸ Boaz and Ashby (2003)

⁹ Popay, Rogers, and Williams (1998)

- d. Show evaluation of obtained results in relation with study objectives. And:
- e. The methods and techniques used should justify the results obtained.
- f. The obtained results should support the study objectives.

3.8.5 Relevance to the Policy and Practice

The research should have significantly answered questions related to policy and practice in that area, establishing its usefulness and usability. Accordingly, a PhD dissertation, at least, shall:

- a. Reflect judicious evaluation of study results in relation with policy related aims and goals undertaken while starting the research.
- b. Discuss the practical implications of the study results in association with the developing practices in that area.
- c. Establish usefulness of the study results for devising policy as stated in the beginning.
- d. Discuss how the resulting policy would be useful for the organization/society. And:
- e. The study output should be significant enough to be published or patented.
- f. The assessment of the results performed by the author must not be superficial and lacking substance.

3.9 External Evaluation of PhD Dissertation

- i. The PhD dissertation must be evaluated by:
 - a. At least two external experts who shall be:

-
- i. PhD faculty member from the world top 500 universities ranked by the Times Higher Education or QS World Ranking in the year corresponding to dissertation evaluation year OR
 - ii. Pakistan-based Distinguished National Professors, Meritorious Professors from any national university; or professors from top universities ranked by HEC; or professors from any Pakistani University having a minimum H-Index 30 for Sciences, 15 for Social Sciences or 8 for Art & Humanities as determined by Web of Science.

OR

- b. At least one external expert qualifying any one of the conditions mentioned at ‘a’ above if the PhD candidate publishes dissertation research in a peer-reviewed journal that is classified by the HEC in category W for Sciences and X or above for Social Sciences.
- ii. The following general guidelines shall, at least, be observed while selecting external evaluator:
 - a. Relevance of Expertise: in the same or related fields as in the dissertation.
 - b. No Conflict of Interest: in personal, financial, or professional stakes in a particular decision or outcome.
 - c. Objectivity: capable of making unbiased evaluations.

- d. Diversity: in terms of geography, culture, professional backgrounds etc.
- e. Reputation: must be good in the field, with a track record of fair and thorough evaluations.
- f. Availability: should have the time and availability to review the dissertation.
- g. Professionalism: capable of conducting themselves in a professional and respectful manner throughout the evaluation and defense process (if applicable).
- h. Communication: capable of providing clear and constructive feedback on the dissertation.
- i. Confidentiality: capable of maintaining confidentiality and protecting the intellectual property of the dissertation.
- j. Compatibility: well-versed with the research methodology, approach, and theories used in the dissertation.

3.10 Plagiarism, Similarity Test and Open Defense

- a. Under no circumstances shall a dissertation based on plagiarized research be acceptable. It is the primary responsibility of both PhD researchers and their supervisors to prevent plagiarism. To avoid plagiarism, it is important to follow the provisions outlined in this document i.e., Governing Research Supervision and Research Ethics.
- b. For Plagiarism COPE guidelines must be followed.
- c. If a PhD dissertation is found to be plagiarized, it will be handled in accordance with the Anti-Plagiarism Policy issued by the Higher Education Commission, Pakistan, as updated from time to time.
- d. A similarity test,¹⁰ in accordance with the HEC's Anti-Plagiarism Policy, must be conducted on the dissertation before its submission to the external experts by the student.
- e. An open defense of the dissertation is required after positive evaluation of the dissertation by committee members. In general, the following minimum principles and guidelines shall be ensured:
 - i. Public Announcement: On the university website and other forums of communication, so that anyone interested can participate.
 - ii. Public Access: Within or outside the university such as community/town halls or important public venues.
 - iii. Neutral Chair: To ensure that defense was conducted fairly and in accordance with the rules and regulations.
 - iv. Review Committee: To evaluate the dissertation and defense.
 - v. Presentation: of the dissertation by the PhD researcher
 - vi. Question and Answer Session: To provide a basis for defense evaluation.
 - vii. Objective Evaluation: based on the quality of the research and the researcher's ability to defend.
 - viii. Final Decision: expressed in the following terms:
 - Pass or

¹⁰ See relevant section of this policy for detailed guidelines on ethics of using similarity detection software and interpreting the similarity reports.

- Pass with minor amendments or
- Deferred for resubmission and re-defense or.
- Fail (in exceptional circumstances and for the reasons to be recorded by the defense committee)

3.11 Research Publication

For award of PhD degree, a PhD researcher shall be required to publish¹¹ research articles meeting the following criteria:

- i. At least:
 - a. One research article in W category¹² journal or two research articles in X category journals, for Science disciplines
 - b. One research article in X category journal or two research articles in Y category journals, for Social Science disciplines
- ii. The PhD researcher shall be the first author of these publications.
- iii. The research article shall be relevant to the PhD research work of the PhD researcher.
- iv. The article shall be published after approval of the research synopsis.
- v. The article shall be published in a relevant research journal.

3.12 Degree Completion Timeline¹²

- i. The PhD degree shall be awarded by the universities not before the completion of three years or six regular semesters and not after completion of eight years or 16 regular semesters, save exceptions mentioned at clause 3.12(iv).
- ii. The completion date of PhD degree shall be reckoned with the date of notification of the award of PhD degree.
- iii. The maximum duration shall be determined from the date of student enrollment until the date of the completion notification of the PhD degree.
- iv. In case a student is unable to secure a PhD degree within the prescribed timeframe and claims for extension in duration, the university may constitute appropriate authority and determine the causes for delay. In event of force majeure i.e., delay on account of circumstance beyond the control of student, the university may grant an extension in the period of award of PhD degree in accordance with the duration limiting factor(s) and shall also take corrective measures in case the delay is caused due to process or administrative reasons.

¹¹ A research article appearing online with valid DOI on website of an HEC's recognized research journal shall be considered published w.e.f. the date it appeared online with DOI. ¹² As categorized in HJRS at the time of acceptance of the research article

¹² The students enrolled before the enactment of this policy shall also be dealt following the procedure outlined in this document.

3.13 Credits Transfer, Evaluation and Grading

- i. HEC's Policy Guidelines for the Implementation of Uniform Semester System shall also be applicable to Level-8 programs for credit transfer of coursework from one university to another, students' assessment, awards of grades, etc.

The transfer of research work is permissible, provided that the host university accepts the research conducted at the parent university prior to the credit transfer.

3.14 Award of Post Graduate Diploma/Certificate

A student who successfully completes coursework and passes the comprehensive examination but is unable to defend a PhD synopsis/research proposal or does not complete the required research for obtaining a PhD degree within the specified timeframe, may be granted a Graduate Level Diploma/Certificate/transcripts or another MS/MPhil upon completion of necessary requirements as per HEC policies and the university rules and regulations.

PART-II: GOVERNING THE SYSTEMS OF DOCTORAL RESEARCH

4. GOVERNING THE RESEARCH SUPERVISION

4.1 Principles and Purposes

To inculcate a research culture to produce high-quality research, policies and procedures governing the overall system of research in a university/DAI/HEI must be in place. The HEC guidelines for improvements are as follows.

4.2 Supervision of Doctoral Dissertation

4.2.1 General Conditions to Supervise Doctoral Research¹³

The following general guidelines shall, at least, be observed while allocating a PhD supervisor. At the time of supervisor allocation, the supervisors:

- i. Shall be a PhD degree holder complying with the criteria and standards provided in this policy.
- ii. Must be relevant to the field of research in which the student intends to conduct research.
- iii. Should have NO CONFLICT OF INTEREST in personal, financial, or professional stakes.
- iv. Should have the time and availability to supervise PhD dissertation and give clear and constructive feedback.
- v. Should be capable of conducting themselves in a professional and respectful manner throughout the supervision process.
- vi. Should be capable of maintaining confidentiality and protecting the intellectual property of the dissertation.
- vii. Should, primarily, be a regular/adjunct faculty member of the supervisee's University/HEI/DAI

In addition to the aforementioned guidelines:

- viii. The research supervisor shall be allocated to a doctoral student from the date of enrollment.
- ix. The supervisory workload of research supervisors should be determined based on the nature of the institution, availability of teaching and research facilities, and the academic standing of supervisors. However, it is mandated that the maximum supervisory load shall not exceed five PhD students, simultaneously. Further, fresh PhDs can supervise MS/MPhil and co-supervise PhD students, while a PhD faculty member, after two years of obtaining a PhD degree, can supervise one PhD student in 3rd year, two PhD students in 4th year and maximum up to 5 PhD students from 5th year onward, subject to fulfillment of other conditions provided in this policy.

-
- x. The university/DAI/HEI shall allocate supervision/research space to the doctoral students.
 - xi. PhD research work completed under supervision is a shared property of supervisor and supervisee. All publications resulting from such research shall reflect the authorship of both parties and shall be subject to mutual consent.
 - xii. The guidelines for PhD supervision should be followed in letter and spirit, as prescribed in this policy.

4.2.2 Criteria to Be a PhD Supervisor

To be a PhD research supervisor, an individual shall meet the following requirements:

i. General Requirements:

¹³ The "General Conditions to Supervise Doctoral Research" along with the "Criteria to be a PhD Supervisor" are applicable on fresh PhDs intending to supervise PhD research and effective from the date of enactment of this policy. All the previously approved supervisor shall remain approved until the date mentioned on their award letter.

- a) A PhD degree from an HEC recognized national/international university/degree awarding institute (DAI).
- b) The research supervisor shall be given opportunities to attend and qualify course(s) on MS/MPhil/PhD Supervision which should also have contents on research ethics, publications, patents, etc. Such courses may include certified selfpaced MOOCS, or a course designed/offered by National Academy of Higher Education (NAHE) or by a university in the following manner:
 - i. Basic level course: to supervise students of MS/MPhil/equivalent degrees.
 - ii. Advance level course: to supervise PhD researchers.
- c) A regular/adjunct faculty member or researcher at a public or private university or DAI, or position of researcher or scientist at any R&D or public/private sector organization. However, in the case of a non-faculty PhD supervisor, who otherwise meets the criteria of being a PhD supervisor, shall be taken as an adjunct faculty member, for a period not less than the minimum time required to complete the student's PhD research, prior to assigning a PhD supervision. Such a person shall also provide an NOC from the parent organization.

ii. Publication Requirements:

In addition to fulfilling the General Requirements, a PhD supervisor must publish research articles in the HEC's recognized research journals and the category specified in the HJRS for the publication year. These conditions are different for different disciplines and aim to ensure that the potential PhD supervisor is an active researcher:

A. Specific Requirements for Science and Technology:

For indigenous and foreign PhDs:

- i. Within the last 3 years after PhD: at least one research publications in W category journal. OR
- ii. Within last 5 years after PhD: at least five research publications in X category journal.

B. Specific Requirements for Social Science, Arts and Humanities and Business Education:

For indigenous and foreign PhDs:

- i. Within the last 3 years after PhD: at least one research publication in W category journal. OR

Within the last 5 years after PhD: at least five research publications in X and Y category journal.

C. Specific Requirements for Regional and National Languages:

For indigenous and foreign PhDs:

- i. Within the last 3 years after PhD: at least one research publication in X category journal. OR
- ii. Within the last 5 years after PhD: at least five research publications in X or Y category journal.

4.2.3 Supervisory Process

To guide the supervisory process of doctoral dissertation towards the desired goals, the universities/DAIs/HEIs shall: i) devise a supervision manual and ensure its implementation, and ii) Constitute a Supervisory Committee for each individual doctoral student.

- i. The research supervision manual shall elaborate the following areas to guide the supervisory process:
 - a. Description of roles of supervisor & supervisee
 - b. Prescription of supervision timespan
 - c. Guidance about preparation for best supervision
 - d. Guidance to discuss questions and problems with constructive comments by observing the elements of mutual respect.
 - e. Guidance on setting reasonable amount of work and receiving constructive feedback.
 - f. Directions for supervision as per the social norms
 - g. Provision of tentative timetable and schedule of meetings
 - h. Provision of proformas/registers showing meetings and research records etc.
 - i. Provision of grievances policy
 - ii. HEC recommends the following composition to constitute a Supervisory Committee, for each doctoral researcher, to supervise the doctoral research:
 - a. Supervisor¹⁴ Convener
 - b. Co-supervisor (if any) Member
 - c. Expert(s) from the field of research Member

4.3 University Directorate of Advance Studies and Research or Equivalent Department

- i. The head of the Directorate of Advance Studies and Research (DASR) or equivalent department shall not be less than a Dean or equivalent position.
 - ii. The Directorate shall serve as the secretariate of the Board of Advance Studies/Equivalent Body. Such a board/body shall be responsible for the quality of all the graduate degree programs being offered by the university/DAI/HEI, as well as the research that shall be conducted under these programs.
 - iii. The DASR/Equivalent Department shall prepare a graduate Studies Prospectus, describing the complete process for award of a graduate degree and ensuring that the booklet shall be available for guidance of all graduate students.
-
- iv. The DASR/Equivalent department shall monitor and ensure that thesis/dissertation is progressing in accordance with the time prescribed in the booklet. It includes, but is not limited to, the timely approval of the research synopsis, evaluation of the research thesis/dissertation in accordance with the HEC guidelines as well as its submission, and finally the conduct of open defense.

¹⁴ “Supervisor” means the research supervisor of the PhD researcher.

4.4 Teaching Assistantships and Research Assistantships:

The university departments may offer Teaching and Research Assistantships to outstanding PhD enrolled students at various stages of their enrollment.

- i. Teaching assistantship provides an opportunity to PhD students to assist professors in preparing teaching and research materials for groups of students enrolled in their classes.
- ii. Research assistantships are paid fellowship stipends for outstanding research scholars for assisting a professor, who pays the research assistant out of the research grant s/he has received. The stipend varies based on the level of effort and budget available to the Principal Investigator.
- iii. Universities may have named scholarships to promote quality research by philanthropic donors based on priority themes and topics on the national research agenda.

5. PRACTICING THE ACADEMIC RESEARCH ETHICS

5.1 Principles and Purposes

The International Center for Academic Integrity¹⁵ (2022) defines Academic Integrity as *“commitment, even in the face of adversity, to six fundamental values: honesty, trust, fairness, respect, responsibility, and courage. From these values flow principles of behavior that enable academic communities to translate ideals into action.”*

Thus, the main purpose of this section is to guide academics on how to put these core values into practice in universities/HEIs/DAIs, so that academic communities can be protected by preventing academic misconduct. However, it may be noted that these guidelines are not binding, but rather prescriptive in nature. In this regard, the main regulatory framework to prevent academic misconduct lies with the Anti-Plagiarism policy issued by the Higher Education Commission, Pakistan.

5.2 Guidelines to Ensure Academic Research Integrity¹⁶:

To inculcate a culture of academic integrity, the universities/HEIs/DAIs shall:

- i. Develop/adopt/adapt and regularly publicize policies promoting academic integrity and dealing with allegations of academic misconduct.
 - ii. Develop procedures to prevent foreseeable risks to academic and research integrity.
 - iii. Strengthen the system governing the conduct of doctoral research.
 - iv. All governing bodies must ensure that the occurrence of academic misconduct and breaches are monitored, and action taken to document and address the underlying cause.
-
- v. Regularly educate and train students/faculty and admin staff about what constitutes academic or research misconduct and maintain good practices.

¹⁵ International Center for Academic Integrity, <https://academicintegrity.org/>

¹⁶ Tertiary Education Quality and Standard Agency, Australia

- vi. Ensure that information to maintain academic integrity is available to all prospective and current students.
- vii. Ensure that unauthorized access to private and sensitive information is detained/controlled.
- viii. Regularly assess and ensure that academic and research integrity is maintained in accordance with developed policies and procedures. In this regard, it shall be ensured that a self-assessment checklist has been prepared and implemented.
- ix. Acquire a license for similarity detection software and develop policies and procedures to ensure productive use. In this regard, some guidelines are provided in the following sections:

5.3 Guidelines on Ethics of Using Similarity Detection Software (for Administrators)¹⁷

- i. Universities/institutions need to apprise students/faculty members about the HEC Anti-Plagiarism Policy and Turnitin service.
- ii. Administrators need to create accounts of all faculty members of their respective university/institution.
- iii. The Administrators shall maintain their privacy and shall not disclose any report to anyone except the concerned person or to the concerned authorities, if required.
- iv. If the instructor/scholar is involved in the screening of papers and theses of other authors, then the administrator shall report to the university authorities with evidence.

5.4 Guidelines on Ethics of Using Similarity Detection Software (for Instructors)

- i. COPE (Committee on Publication Ethics) guidelines shall be followed for publication and theses.
- ii. Instructors are required to create classes and enroll students in them.
- iii. Students/scholars should be informed that their work will be checked through antiplagiarism services; therefore, they must follow proper documentation style in writing reports/papers/theses.
- iv. References/bibliographies and tables of contents must be removed from the submitted documents. If these are included, the similarity index of the document will increase.
- v. Instructors may allow students to view reports. The instructor shall maintain privacy and will not disclose any report to anyone except the concerned person and to the concerned authorities, if required.
- vi. If a scholar/student is involved in checking papers and theses of any other person, the instructor shall report to university authorities about that with valid proof.
- vii. Originality/similarity reports generated by Turnitin provide clues in the form of text matches as well as proverbs, universal truths, phrases, etc. Scholars/students must ensure that the documents they are submitting are in proper documentation style (i.e., IEEE, Chicago, MLA, APA, etc.) and are free of plagiarism.

¹⁷ HEC guidelines on using Turnitin.

- viii. If the report has a similarity index of $\leq 19\%$, then the benefit of doubt may be given to the author; however, if any single source has a similarity index $\geq 5\%$ without citations then it needs to be revised.
- ix. If the similarities of a report are from the author's own (previous) work, then they may be ignored only if the material has been cited by the author.
- x. Documents that are checked through this service have not yet been published and no benefit is acquired; therefore, no punishment or penalty is recommended. It is advised that similarities at a greater level should be taken care of in the light of the HEC plagiarism policy.

5.5 Guidelines on Interpreting Originality Report

- i. The similarity index of the originality report showing matches of submitted work with internet content does not mean that the document is plagiarized.
- ii. The similarity index is based on the percentage of matched text out of the total number of words in a document.
- iii. Instructor/faculty members must verify each similarity index to identify potential clue to plagiarism.
- iv. If similarities in the document are significant, then the scholar/student may be guided, accordingly, or a case may be reported based on the evidence.
- v. The similarities in the document may contain matches with the author's previous work; they may be ignored if it is the same work.
- vi. Bibliography and quoted material may be excluded after verification. It is important to note that too much quoted material is not desired as per the policy.
- vii. Common phrases and proper nouns also appear as similarities in the report; therefore, every instructor or faculty member should ignore the matches returned from them.
- viii. The originality report will show similarities from three major sources: the Internet, periodicals, and student repositories. Similarities returned from the student repository may be ignored if they are the author's own work. Similarities from the student repository help in detecting collusions in the documents. ix. The graphs, tables, formulae, and other pictorial materials are not matched through the service; therefore, they will only offer similarities with text.
- x. Instructor/faculty members supervising students/scholars can provide verdicts of plagiarism after interpreting reports.

6. MANAGING THE GRIEVANCES OF GRADUATE STUDENTS

6.1 Principles and Purposes

The purpose of this section is to provide the minimum guidelines for universities/HEIs enabling them to establish a grievance management system, so that all grievances/complaints of graduate students/prospective students and stakeholders are addressed in a fair, equitable, and timely manner, by adhering to the following principles¹⁸:

¹⁸ Health Education Collaborative Grievance and Harassment Policy (2020), (<https://healthec.com.au/>)

- a. Provide timely responses to grievances from students, potential students, or stakeholders.
-
- b. The aim is to develop a culture in which grievances are viewed as opportunities for improvement.
 - c. Ensure that students or potential students are free to complain without fear of discrimination.
 - d. Ensure that staff are aware of grievance processes and are appropriately trained to ensure that the processes are consistently applied.
 - e. Requires respectful behavior among all parties when handling grievances.
 - f. Communicate effectively in a timely manner to keep all parties up to date with the progress of grievances.
 - g. Ensure that all information is held at the utmost confidence.
 - h. Ensure that the principles of natural justice are applied.
 - i. To ensure that grievances are resolved to the satisfaction of all parties.

6.2 Guidelines to Establish a Grievance Management System

- i. The universities/HEIs shall develop/adopt/adapt a grievance management policy through their statutory bodies, covering:
 - a. Aims of policy and nature of grievances. In general, all grievances of an academic nature include, but are not limited to, issues related to student progress, assessment, curriculum, and awards during study.
 - b. Values to inculcate a culture in which grievances are viewed as an opportunity for improvement. In general, such values may include, but are not limited to, valuing diversity, inclusiveness, equality, confidentiality, and showing respect for all parties involved. Therefore, a culture of reporting through appropriate forums should be encouraged.
 - c. Roles and responsibilities of the principal authorities responsible for addressing academic grievances/complaints: In general, the Heads of the Departments/Directors/Deans and the Vice Chancellor/Rectors/Heads of Universities/HEIs shall be responsible for addressing the grievances of graduate students/prospective students and stakeholders in line with the grievance management policy of their relevant university/HEI.
 - d. Complainant's rights, roles, and responsibilities: Procedures/processes and timelines for easily accessing grievance settlement procedure/system, lodging grievances/complaints, timely response thereto, and settlement thereof, up to the satisfaction of all parties must be ensured.
 - e. Rules ensuring that the complainants shall have a fair opportunity to formally present their case and each party to a grievance may be accompanied and assisted by a support person (such as a family member, friend, counsellor, or other professional support person other than a legal representative) at any relevant meeting must be ensured.
 - f. Methods and rules ensuring that complainants and respondents shall not be victimized and/or discriminated against at any time.

- g. Procedures of maintaining records and confidentiality.
 - h. Guidance to give hearing to the parties involved, taking notes, reasoning for decisions to be written, and actions taken.
 - i. Process elaborating how and when to launch an appeal in case the decision does not support the complainer or the accused.
 - j. Process to implement the decision and/or required corrective and preventive actions in case the decision supports the complaint.
- ii. The structure of the grievance management system shall be hierarchal, starting from the lowest authority such as Head/Chair of the Department, then Dean/Director of the faculty/institute, and shall finally be presented to the Academic Board/Committee constituted to hear grievances in case the grievance/complaint is not settled at each level. However, the intent of the system should be to resolve grievances/complaints at the lowest level with minimal impact.
 - iii. To make the system more effective and efficient, the universities/HEIs shall develop a parallel, informal system to preempt grievances/complaints by allocating counselors to the students and mentors to employees. Counselors and mentors should be competent to use consultative and teaching approaches to raise awareness and prevent issues.
 - iv. Further, to create awareness about the grievance management system and inculcate its values, the universities/HEIs shall conduct seminars and training for students, faculty, and non-academic staff.
 - v. The system/policy shall be reviewed after an appropriate time to be decided by the board/committee constituted to hear the grievances.

PART-III: QUALITY ASSURANCE

7. QUALITY ASSURANCE

In preceding sections, the HEC prescribed minimum standards/guidelines for launch of new programs at the graduate level. In this section, it requires universities to provide evidence of compliance with these standards/guidelines to obtain approval from the HEC before starting the graduate programs. The purpose of this policy is that only those universities should start graduate programs that have the necessary faculty and infrastructure resources to impart education at the highest level in the discipline. The Quality Assurance Agency (HEC) shall validate the implementation of these standards/guidelines prescribed in Part-I and Part-II as well as mentioned hereafter through its QA Framework:

7.1 Minimum Requirement for Academic HR

7.1.1 Faculty and supervisory requirement

- a. At least two (2) full time faculty members holding PhD degrees in the relevant field shall be available/appointed to the department to launch an MS/MPhil/Equivalent program that may be increased up to three (3) if a PhD program is also to be launched in the same discipline and department¹⁹.
- b. The minimum appointment tenure for full-time faculty members must not be less than the duration of the intended degree program.
- c. The teacher to student ratio shall be 1:12, where a supervisor can supervise a total of twelve (12) MS/MPhil/PhD students at a time with no more than five (5) of these students being PhD students. Graduate teaching and supervision load shall be adjusted, accordingly.

7.1.2 Determining relevance of faculty with subject/degree program

- a) Wherever required, the subject and supervisory relevance of faculty members shall be determined based on:
 - i. Qualifications including bachelor, master, and doctoral degrees.
 - ii. The research includes thesis/dissertation and published articles.
 - iii. Experience consisting of teaching and administrative domains.
- b) To ascertain the relevance of the faculty in the related discipline to the program and supervision of theses, the university shall:
 - i. constitute a Relevance Assessment Committee (RAC)/equivalent body, with the approval of the Vice Chancellor/Rector/Head of the HEI.
 - ii. The RAC shall consist of at least five (5) members:
 - a. Respective Dean of the university
 - b. Director QEC of the university
 - c. Two External subject expert not less than a professor /Associate Professor level
 - d. Program Team/Assessment Team member who was involved in preparing selfassessment report of the program.

¹⁹ save exceptions granted by the Commission for specified fields/disciplines.

- c) The RAC shall submit a report with detailed reasons and rationale for the assessment decision.

-
- d) The Report shall be effective with the approval of relevant statutory bodies.

7.2 NOC Requirements for Launching Graduate Programs

7.2.1 Classification-based²⁰ application of NOC requirement

- a. Effective from the enactment date of this policy, the top-ranked universities/DAIs/HEIs need NOT obtain the No Objection Certificate (NOC) from HEC, provided that these universities/DAIs have not violated the HEC's rules, regulations or policies in any material respect in the last two years. The top-ranked universities/DAIs/HEIs, found violating the HEC's rules/regulations/policies, shall be included in the lower category and may be dealt with in accordance with the HEC's policy for violation of rules.
- b. All the universities/DAIs/HEIs enlisted in the categories below the top category must obtain NOC, prior to the launch of any graduate program, adhering to the following timelines:
- i. Graduate Programs Launched Prior to November 7, 2013:
For any graduate program launched before November 7, 2013, universities shall be required to ensure compliance with this policy. HEC shall ensure compliance systematically by applying an approved quality assurance mechanism.
 - ii. Graduate Programs Launched After November 7, 2013:
Any graduate program started after November 7, 2013, without getting an NOC from the HEC, shall not be recognized, and degrees awarded by such programs shall not be attested by the HEC.
- c. The lower-category universities/DAIs/HEIs that have taken adequate and timely remedial measures to rectify the deficiencies/violations and have demonstrated an ability of sustainable compliance with the HEC's requirements may be included in the top category at the sole discretion of HEC.
- d. Similarly, the top category universities may also be demoted to lower category where such universities have been found violating HEC's requirements within the past two years. For this purpose, the under-observation universities/DAIs/HEIs must take adequate and timely remedial measures to rectify violations.
- e. The lowest category (Unclassified/Ineffective) universities shall not be allowed to launch more than two (2) PhD programs in a single year.
- f. The Higher Education Commission shall issue lists of universities that are categorized in the aforementioned terms.
- g. The universities/DAIs/HEIs, which are found violating the HEC's rules/regulations/policies, shall be dealt with in accordance with the HEC's policy.

7.2.2 Process and timelines for obtaining an NOC to launch graduate programs

The process and timeline for requesting NOCs to launch graduate programs shall be as follows:

²⁰ As classified by HEC

- a. Universities intending to launch a new graduate program shall submit a prescribed dossier, duly signed by the Dean, Registrar, Director Quality Enhancement, and head

of the relevant university, who shall certify the correctness of the information provided and shall ensure that all required documents are attached to the application dossier.

- b. Universities shall apply for the NOC, before launching any new graduate programs, and no admissions shall be advertised unless the NOC has been obtained from the HEC.
- c. Universities requesting NOCs to launch graduate programs in the fall semester shall apply no later than March 31 of the same year.
- d. Universities requesting NOCs to launch a graduate program in the spring semester, shall apply no later than September 30 of the last year.
- e. The HEC may, at its discretion, require an external review or zero visit in connection with the launch of graduate programs by a university.

7.2.3 Continuing compliance with the HEC's policies

If a university's application for launching a graduate program is successful, it shall be granted an NOC to start the program. Upon receiving NOC from the HEC, the university may launch the program subject to the following conditions:

- a. The university shall ensure that it will continue to comply with the requirements set in this policy during the entire period in which it offers the graduate program.
- b. If an ongoing program fails to meet any of the requirements set in this policy, the university shall immediately stop further admissions to the program and notify the HEC, including providing information on remedial actions being taken.

7.2.4 Cancellation of NOC and/or demotion to the lower category

If a graduate program fails to meet the requirements set in this policy, HEC may:

- a. Stop all activities of the program for six months to compensate for the deficiencies, save exceptions mentioned at clause 7.2.4(c.iv).
- b. Further intake may be stopped if deficiencies are not fulfilled within six (6) months of the date of the review report.
- c. In case the major deficiencies are not fulfilled even one year after the date of review report, HEC may take the following actions:
 - i. The university may be demoted to lower categories (if applicable), and
 - ii. NOC of the deficient graduate program may be cancelled; and/or
 - iii. Further, NOC for the under-consideration program may be banned for at least two years.
- iv. In case a program is stopped, or NOC is cancelled, the students who are at an advanced stage i.e., have passed Comprehensive Examinations and their research synopses have been notified by the Directorate of Advance Studies (or equivalent department), may be allowed to continue with their research if research supervisors are available. However, those who are yet to pass a

comprehensive exam may stop or be allowed to quit or shift to another university at the risk and cost of the parent university.

- d. The officers responsible for the cancellation of the NOC shall be subject to dealing under the retributive action policy.

7.3 Retributive Actions for violation of rules

In addition to the aforementioned, the following²² retributive actions shall also be applicable in case the rules and regulations mentioned in this policy are violated:

Sr.	Quality Parameter	Nature of Violation ²³	Proposed Action(s) if Existing Policy is Violated
i	Admission Criteria	Violation of admission criteria	i. Admission be cancelled. ii. University to return three times the amount received from students. iii. Disciplinary action against responsible staff.
ii	Illegal Admission	Admission of students without NOC from HEC	
iii	Course Work	Degree awarded without fulfilling the minimum credit hours requirement	i. The degree shall be considered equivalent to the MS/MPhil/Equivalent degree. ii. Disciplinary action against Department Chair and relevant staff.
iv	Comprehensive Examination	Failure to pass Comprehensive Examination within the prescribed number of attempts.	i. Termination of PhD candidature/registration of student.
v	Supervision of dissertation	Supervision of a PhD dissertation by a person who does not fulfil the minimum criteria for a PhD supervisor.	i. Disciplinary action against the Department Chair
vii	Maximum number of Supervisee	A supervisor, supervising PhD students beyond the maximum number specified by the HEC.	i. The supervisor shall be banned from supervising new PhD researchers for a maximum of five (5) years. ii. Disciplinary action against the Department Chair.

viii	External Evaluation of PhD dissertation	The external evaluation of a thesis is not in accordance with the prescribed criteria of HEC.	<ul style="list-style-type: none"> i. One additional paper shall be published by the student from his/her dissertation before degree attestation. ii. Disciplinary action against Department Chair and officer(s) responsible for sending dissertations for external evaluation.
------	---	---	--

²² Apart from the above-mentioned details, any other violation may also be dealt in accordance with its nature and significance through university's statutory process.

²³ These are the minimum examples and shall include all such other cases those shall be identified time to time.

		Unjustified delay in sending dissertation for external evaluation	i. Officer(s) responsible for sending dissertations for external evaluation shall be warned.
ix	Relevance	The dissertation has no relevancy to the Title and Scope of the degree	<ul style="list-style-type: none"> i. Supervisor shall be banned from supervising new PhD researchers for a maximum of five (5) years. ii. Disciplinary action against Department Chair.
x	Research Publication	<ul style="list-style-type: none"> i. No research papers were published but a degree was awarded. ii. Papers published but not in HEC's recognized journal. iii. Papers published but not in the required category of journals. iv. Paper published after the award of a PhD degree. v. Degree awarded based on a paper published before the approval of the PhD research synopsis. vi. Degree awarded based on a paper that has no relevance to the dissertation. 	<ul style="list-style-type: none"> i. Paper to be published in the required category of the HEC recognized journal before attestation of degree. ii. Supervisor be banned from supervising the new PhD researchers for maximum 05 years. iii. Disciplinary action against the Department Chair and the relevant staff of the Controller of Examinations.

xii	Plagiarism	Degree awarded, and major or minor plagiarism found in the thesis at any stage in the future.	i. The PhD researcher/degree holder and his supervisor will be penalized as per the provisions of the AntiPlagiarism Policy of the HEC.
xiii	Degree Issued in Violation of University's Own Rules / Law	Degree issued in violation of the university's PhD Policy/rules in addition to HEC guidelines.	i. Supervisor be banned from supervising the new PhD researchers for a maximum of 05 years. i. Disciplinary action against the Department Chair and the Controller of Examination.
xiv	Poor Governance System of the Doctoral Research	Absence of the systems elaborated in Part-II of this policy i.e., Governing the Systems of Doctoral Research	i. In addition to the actions mentioned in clause "Cancellation of NOC and/or demotion to the lower category", disciplinary actions shall be taken against the relevant officers/heads of the Directorate of
			Advanced Studies and Research/Equivalent Body, Quality Assurance/Equivalent Body, Controller of Examinations etc., if applicable.

7.4 Requirements for Entering PhD Country Directory (PCD)

For inclusion in PCD, graduates and universities/HEIs/DAIs are required to submit an online application following the prescribed procedure.